



To Our Valued Customers, update July 1, 2021

During these unprecedented times, we continue to ask for your support as we change how we can best serve your roofing needs so your business can also continue to operate. All our sites are open to serve your needs, please see the list below.

In keeping with the health authority's direction and guidance, effective July 1, 2021, our Communicable Disease Plan will take effect. For the safety of our staff and our customers we will continue to limit the numbers of customers allowed in our show rooms; this is largely dependent on the size of the facility. We are asking all customers to continue to call or email your orders to your local office. We expect that this approach to customer service will stay in place after restrictions are lifted around September 7, 2021 (current prediction) as we have seen a marked increase in service, filled orders and in short, customer satisfaction.

- We will prepare all paperwork inside the office and have the shippers bring your order to your vehicle, all invoices will be sent via email or put in the mail at your request.
- Once parked please prepare your vehicle for loading of materials and return to the inside of your vehicle.

Once at our site, please ensure you respect the posted occupancy limit to best protect you and our staff. For the protection of our staff and the customer, we will be maintaining the plexiglass screens and request that you stay behind the screens, for any face-to-face contact with the staff. In keeping with the current, evolving Health Orders, we ask that you continue to respect physical distancing and mask wearing. We are continuing our stringent cleaning/disinfecting processes for our health and yours as well limiting all non-essential visitors' access. You will see that we will be continuing all of the safety measures until it is deemed completely safe to do otherwise.

We appreciate your continued understanding with these measures for the time being. We look forward to continuing to answer and respond to your needs during these fast-evolving times now and in the future.

For orders, questions, or concerns please contact your specific office, emails, and phone numbers below.

Branch	E-mail	Phone
Surrey Branch	sry@cgrs.ca	604-590-3106
Burnaby Branch	bby@cgrs.ca	604-299-2065
Abbotsford Branch	abby@cgrs.ca	604-870-9540
Parksville Branch	michael@cgrs.ca	250-248-4218
Courtenay branch	jake@cgrs.ca	250-334-9980
Duncan Branch	cam@cgrs.ca	250-709-2361
Victoria Branch	bud@cgrs.ca	250-391-8707
Outside Sales – Lower Mainland	dylan@cgrs.ca	Dylan Schultz
	matt@cgrs.ca	Matt Gibson
Outside Sales - North Island	rick@cgrs.ca	Rick Reidl
- South Island	greg@cgrs.ca	Greg Brimacombe