

COVID MEASURES UPDATE: JUNE 2022

To Our Valued Customers,

All our locations are fully operational and looking forward to serving your needs.

To ensure the continued safety of everyone, we are continuing to follow all Public Health Authority and WorkSafe BC requirements. These measures include but are not limited to:

- Encouraging customers to call or email orders to your local office. We expect that this approach to customer service will stay in place as an option for you as we have seen a marked increase in service, filled orders and in short, customer satisfaction.
- We will prepare all paperwork inside the office and have the shippers bring your order to your vehicle (curbside pickup), all invoices will be sent via email or put in the mail at your request.
- Once parked please prepare your vehicle for loading of materials and return to the inside of your vehicle.

Once at our sites, please respect local branch policies:

- Plexiglass screens will remain in place and request that you stay behind, for any face-to-face contact with the staff.
- In keeping with the current, evolving Health and WorkSafe BC Orders, we ask that you continue to respect physical distancing and Mask wearing for so long as it is mandated.
- We are continuing our stringent cleaning/disinfecting processes.

We appreciate your continued understanding with these measures.